



Experience reports

In June 2016, Verena (23) completed her 3-year training as a merchant in wholesales and foreign trade at eaf computer service supplies GmbH. Please find her report about her experiences below:

“Back then, I decided for this particular vocational training as it’s very diverse. It provides a solid basis for working in areas such as purchasing, sales or accounting as well as for many further training opportunities. During my vocational training, I got the chance to be deployed in all departments such as e.g. sales, logistics, accounting and administration. This way, I’ve learnt a to be self-confident when in contact with customers and how to optimally present myself as well as my company. From the start, I enjoyed very much that my colleagues were so helpful. In case of questions, there was always a competent person I could contact. Due to my vocational training at eaf, I was able to become more independent, act with more self-assurance, deal with clients in a respectful way but also handle criticism and conflict situations. For me, the international orientation is very exciting (customers and suppliers). This enabled me to further improve and intensify my written and spoken English language skills but also to openly approach other people. “