



## Experience reports

Christoph (27) completed his 3-year vocational training as a specialist for warehouse logistics at eaf computer service supplies GmbH. Please find this interesting report below:

During my vocational training, I had to go to vocational school once or twice a week. My training company eaf GmbH gave me the chance to rotate through all areas of warehouse logistics – from the incoming goods department over the commissioning area to the dispatch department (outgoing goods).

Since eaf has so many different areas, they enable you or even want you to work interdisciplinary in the entire organization.

During my time in the incoming goods department, my tasks included checking incoming goods for quality and quantity; carrying out a so-called incoming goods inspections and entering accepted goods into an existing merchandize management system. The flow of goods in the warehouse is ensured by means of various industrial trucks, including hand lift trucks and forklifts.

Therefore, I took an exam for the forklift license.

In the commissioning area, customer orders are put together and forwarded to the dispatch department according to the relevant order.

The dispatch department takes over the appropriate packaging of the commissioned customer orders and includes associated shipping documents such as delivery notes and, if needed, customs documents. Outgoing goods are put on pallets and packed before being loaded on the trucks of forwarding companies.

Additionally, my training company offered me the possibility to participate in a trainer ambassador course at the Chamber of Industry and Commerce (IHK) to be able to give young people, who are interested in a vocational training, deeper insights into this diverse training profession.